



## GUARANTEE

Guarantee will be applicable only -

- On the purchase of 5 Master Coat drums (18.2 litres) or 100 litres of Master Coat.
- The paint will be replaced only for the failure of the paint.
- After satisfactory pre-investigation of the exterior wall, only the appropriate authority, company representative or color consultant will decide whether the guarantee is applicable or not.
- The paint disturbed portion will be compensated by the replacement paint and labor for re-application of coating, not for the whole exterior surface.
- Labor for re-application will be applicable only for the first 5 (five) years.

The following signs will be declared as paint failure -

- Flaking and peeling • Shade fading • New growth of fungi and algae

**Special Note:** 5 years guarantee is only applicable for anti-algae/fungi growth and shade fading.

## APPLICATION

Guarantee will be applicable where -

- Master Coat has been used on exterior wall.
- Preparation for site and direction for use are followed properly and accurately as per the application process of Master Coat.

## LIABILITY

A. The guarantee period will be declined by following spectrum-

- In the first 12 months after commencement date - 100% of replacement cost.
- From 13 to 24 months after commencement date - 80% of replacement cost.
- From 25 to 36 months after commencement date - 70% of replacement cost.
- From 37 to 48 months after commencement date - 65% of replacement cost.
- From 49 to 60 months after commencement date - 60% of replacement cost.
- From 61 to 72 months after commencement date - 55% of replacement cost.
- From 73 to 84 months after commencement date - 50% of replacement cost.
- From 85 to 96 months after commencement date - 40% of replacement cost.
- From 97 to 108 months after commencement date - 30% of replacement cost.
- From 109 to 120 months after commencement date - 20% of replacement cost.

B. The replacement cost covers the cost of Master Coat paint and labor for repairing the paint failure area. The company will decide the labor rate on the basis of square feet (sft) or daily wage rate.

C. For any kind of substantial loss or damage to the customer, the company will not hold any responsibility.



# GUARANTEE CARD

- Presence of ground water :  Yes  No  
If yes, note location: \_\_\_\_\_
- Dampness on walls:  Yes  No
- Presence of Structural cracks:  Nil  Medium  High
- Cracks filled with (Please mention which product has been used): \_\_\_\_\_
- Location & number of these patches: \_\_\_\_\_

## Vegetative Growth

- Presence of Algal/Fungal Growth:  Nil  Minor  Significant  Removed
- Location of Algal/Fungal Growth: \_\_\_\_\_
- Presence of Moss/Plant growth on structure: \_\_\_\_\_
- Presence of overhanging trees:  Yes  No
- Site visited by : (Elite Paint's Representative)

Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

All information provided in this form is true to the best of my knowledge. I have read all the conditions mentioned in the warranty book and I agree to abide by them in all respects.

Name of Consumer : \_\_\_\_\_

Signature & Date: \_\_\_\_\_ Purchase Ref.: \_\_\_\_\_

Shade Name & Code	Pack Size	Batch No	Quantity (ltrs.)	Area to be painted (sft.)



# GUARANTEE CARD

Hot Line: 09666733733

Warranty Number:

Date & time of 1st visit: \_\_\_\_\_

Date & time of Warranty Number: \_\_\_\_\_

Name of Consumer: \_\_\_\_\_ Cell: \_\_\_\_\_

Address of Consumer: \_\_\_\_\_

Address of site (if different): \_\_\_\_\_

Painting Area (sft.) : \_\_\_\_\_ Painter/Contractor : \_\_\_\_\_

## Pre-Inspection Report

(Kindly circle the relevant choice)

### For freshly plastered walls

- Age of Plaster:  <45 days  45-90 days  90-180 days  >180 days
- Finish of plaster:  Rough  Smooth
- Presence of different patches of plaster:  Yes  No
- Location & number of these patches: \_\_\_\_\_

### For painted walls

- Type of paint used earlier :  Cement Paint  Emulsion  
 Oil based paint  Other
- Age of paint:  <1 year  1 - 3 years  >3 years
- Finish of paint:  Rough  Smooth  Very Smooth
- Extent of Chalking :  Low  Medium  High
- Presence of different patches of plaster  Yes  No
- Paint film peeling/flaking extent:  Nil  Low  Moderate  High
- Location & number of these patches: \_\_\_\_\_

### Structural Problems

- Leakage due to:  Blocked  Broken Pipes  Flower pots  
 Overflow  Pipes  Drains  
 A/C Unit  Leaking of Tanks  Water tank
- Has the problem been corrected?  Yes  No
- Presence of water outlets close to the wall  Yes  No

If yes, note location: \_\_\_\_\_

**MASTER COAT**